



POBOX 415298 , MIAMI FL 33141 lm@lilianamontoya.com

RETURN AND EXCHANGE FORM ONLINE

Order date	Invoice Number

BUYER / NAME _____

SHIPPING ADDRESS _____ CITY _____ STATE _____ ZIPCODE _____

RA# _____
EXCHANGE FORM

EMAIL _____

For Returns/Exchanges, please process a # RA number for your order, Please enclose the return invoice with the item(s) you are returning with the RA# number on your box
 Wanting to return your item? If you have changed your mind on a purchase we will exchange your items
 LILIANA MONTOYA Swim, values your satisfaction. If you wish to return an item(s), please include this form, along with the return item requested by email, and ship to:
Pobox 415298 MIAMI FL 33141. Please complete all this form in its entirety to avoid any delays
 • Customer must returns the item within 10 days (business) from the tracked date of delivery
 • The item(s) is in original saleable condition, Goods must be in perfect condition, tagging, bags, and clean product has to be returned in the same way it was shipped
 Please note, items can be returned for exchange and Store credit only. EXCHANGE OR A STORE CREDIT VALID FOR 90 Days, after the day the return merchandise is processed.
 All items must have tags. Due to health regulations, styles that are soiled, worn, damaged or laundered will not be accepted. If we receive such goods the items will be returned to you as customer expenses.
 We encourage you as Customer to be responsible for shipping charges to our facility and of providing us with a tracking number in order to check the status of a returned package. Liliana Montoya Inc is not responsible for lost or stolen packages that do not reach our facility.

- | | | |
|---|--|---|
| REASON CODE
<input type="checkbox"/> 1. WRONG SIZES
<input type="checkbox"/> 2.CHANGE OF MIND
<input type="checkbox"/> 3.FAULTY (PLEASE SPECIFY)
<input type="checkbox"/> 4.INCORRECT ITEMS
<input type="checkbox"/> 5. ITEMS AS NOT DESPICTED
<input type="checkbox"/> 6. FORM/DESIGN
<input type="checkbox"/> 7.COVERAGE
<input type="checkbox"/> 8.FIT
<input type="checkbox"/> 9.APPERANCE | <input type="checkbox"/> 10. Top lacks bust control
<input type="checkbox"/> 11. Top had too much coverage
<input type="checkbox"/> 12. Cups were too large
<input type="checkbox"/> 13. Cups were too small
<input type="checkbox"/> 14. Straps were too loose
<input type="checkbox"/> 15. Straps were too tight
<input type="checkbox"/> 16. Cups do not support breasts
<input type="checkbox"/> 17. Top had too little coverage
<input type="checkbox"/> 18. Style did not look right on me | <input type="checkbox"/> 19. Bottom had too much coverage
<input type="checkbox"/> 20. Bottom had too little coverage
<input type="checkbox"/> 21. Cups do not support breasts
<input type="checkbox"/> 22. Waist was too loose
<input type="checkbox"/> 23. Waist was too tight
<input type="checkbox"/> 24. Bust protrudes at sides
<input type="checkbox"/> 25. Color was not good for me
<input type="checkbox"/> 26. Fabrics/pattern was not appealing
<input type="checkbox"/> 27. Item did not look the same as it appeared online |
|---|--|---|

Please list the item(s) you are sending back.

REF	DESCRIPTION	S	M	L	TOTAL	TOTAL PRICE

Please list the item(s) you would like in exchange for your return merchandise.

REF	DESCRIPTION	S	M	L	TOTAL	TOTAL PRICE

I have read and understand the Return policy signed at Liliana Montoya swim Terms and conditions